

MARCO TORRE

Software Engineer

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New York, NY

[GITHUB](#)

[LINKEDIN](#)

SKILLS

JavaScript, TypeScript, Node.js, C#, React, SQL, Git, Vercel, NextJS, Agile, OOP, AWS (DynamoDB, Step Functions, API Gateway, Lambdas, Cloud Watch & Formation), Azure, Postman, Domo, Datadog, SumoLogic, Sentry, AI Tools (Claude, Cursor, CoPilot)

EXPERIENCE

Software Engineer, Carrot Fertility

Feb 2023 - Present

- **Healthcare Compliance Expertise:** maintained **Change Healthcare** eligibility API integration to track deductibles and monitor compliance requirements for members
- **Scalability & Performance Focus:** led a **Large File Processing** project, optimizing **Node.js Streams** to handle eligibility imports for 160K members, scaling from 60MB to 160MB files
- **Ownership of New Products:** built new clinic portal to enable live eligibility checks at time-of-service for members - assisted in leading this project from conception to execution and release
- **Feature Development:** built a **Member Reconciliation** feature, utilizing **Stripe API** to replace PayPal-based manual processing with an automated in-app workflow
- **Internationalization & Accessibility:** Co-led localization efforts with **Node i18n**, ensuring multi-language support; enhanced **a11y compliance** across core user flows
- **Mentoring:** paired regularly with junior engineers to teach key concepts and support promotion paths in Engineering
- **Project Leadership:** effectively implemented Single Sign-On for customers by leading implementation initiative from start to finish
- **AI-assisted development:** part of early-adoption team that trialed and effectively implemented AI tools to increase productivity and improve velocity

Senior Support Engineer, Carrot Fertility

Sep 2021 - 2023

- Led company transition to **Jira**, improving engineering project tracking and team workflows
- Triage production issues in regular cross-team **on-call rotations**, leveraging **Datadog, Sentry, Jira, and Domo** for root cause analysis and resolution
- Created all processes for on-call Engineer issue management and triage
- Conducted interviews and led hiring efforts, helping scale the Support Engineering team

Full Stack Software Engineer (Contract), Robbie's Dev Shop

Jun 2021 - Sep 2021

- Integrated into established development shop's existing codebase to build fully customized e-commerce platforms

Producer, There We Go Films

Oct 2018 - Dec 2020

- Oversaw successful execution of multiple film productions for boutique production company including documentary series, branded content spots for major brands, and national commercials

Director of Development, Maned Wolf Productions

Oct 2014 - Dec 2018

- Led team of designers and artists to ensure overall success of various theatrical productions (including sold-out performances at acclaimed off-Broadway theater)

EDUCATION

App Academy - Software Engineering

2020 - 2021

Royal Central School of Speech & Drama (London, UK) - MA Classical Acting

2012 - 2013

New York University - BM Vocal Performance

2004 - 2008

PERSONAL PROJECTS

MINDSET (ReactJS, Javascript, PostgreSQL, Ruby on Rails, HTML, CSS/SCSS, Heroku)

[github](#)

COMPYOUTER (Javascript, HTML, CSS/SCSS, Tensorflow, PoseNet, MediaDevices API)

[github](#)